

30 June 2023

Dear Parents and Carers,

ParentPay is closing and moving to online payments via 'My Child At School' (MCAS) App

We will no longer be using ParentPay after this academic year.

In preparation for the move to the new online payment system, which you will be able to see via the 'My Child at School' App in September, we are asking parents/carers to assist us by doing the following:

- stop making any payments on ParentPay after Friday 14 July this means you will have to estimated your child's spending for the last week of term and add this to your ParentPay account before or on Friday 14 July
- disable any automatic top-ups you have put on your ParentPay account (on the home screen under dinner item click on auto-top up activated and it will then de-activate)
- balances should transfer across from ParentPay to online payments but we would appreciate it if any debit balances are cleared by Friday 14 July
- If you have any money held in the Parent account on ParentPay please withdraw these funds

The new online payment system will be effective and visible on the MCAS app from the beginning of September. For those of you who have not yet downloaded the MCAS app the previous communication is attached.

Kind regards,

Greenshaw High School

Headteacher: Nick House MA, Deputy Headteachers: Lynda Wallace BA, Jason Mirtschin BSc Dip Ed, Phil Stock MA