

Vocal & Instrumental Peripatetic Lesson – Frequently Asked Questions

What do I do if I have a question or would like to give feedback about my son or daughters lessons?

Peripatetic vocal and instrumental lessons at Greenshaw High School are delivered by Sutton Music Service, part of Cognus Limited.

Please feel free to get in contact with Sutton Music Service by either emailing suttonmusicservice@cognus.org.uk or calling 020 8323 0419.

How much do lessons cost?

At Greenshaw High School, we offer a variety of 30-minute lesson options depending on your choice. 2020/21 lesson costs per term are:

- **10 x Individual lessons 30 minutes** = £197.50
- **10 x Paired Lessons** = £99.50*
- **10 x Group Lessons** = £75* (*After school only*)

**Requires suitable pairing/ group.*

What instruments can my son or daughter learn?

Vocals, Guitar, Bass Guitar, Piano, Drum Kit, Woodwind (Flute, Clarinet, or Saxophone), Strings (Violin, Viola, or Cello), Brass (Trumpet or Trombone).

If there is an instrument not listed here that you would like to learn, please email us, and we will see if there is a way that we can make it work - suttonmusicservice@cognus.org.uk

Is the instrument included?

The price only includes the cost of tuition. However, you can hire instruments from us at a subsidised rate.

If you would like to hire an instrument, please indicate it on your online instrumental booking form when you sign up for lessons -

<https://www.suttonmusicservice.org.uk/lessons/>

For more information about our affordable instrument hire scheme, please visit <https://suttonmusicservice.org.uk/instrument-hire/>

Will my son or daughter be able to take practical music exams?

Absolutely. Sutton Music Service is very experienced at entering pupils for exams with the ABRSM, RSL, and Trinity. Please note that entering exams will require additional resources and exam entry fee that is not covered in the cost of tuition.

How will I know if my son or daughter is making progress?

The tutors will write reports at the end of each academic year. If you have questions or concerns in the meantime, please contact Sutton Music Service by emailing suttonmusicservice@cognus.org.uk



What happens if the tutor is absent?

Sometimes there will be occasions where the tutor is absent, either due to unforeseen reasons, such as illness, or authorised planned absence. In either scenario, we will make sure that your son or daughter still has their full allocation of lessons by scheduling make up sessions.

How do I pay?

Parents pay the lesson fees termly and in advance of the first lesson. Sutton Music Service will send you an invoice approximately six weeks before the start of the new term.

Is there any discount for pupils on Free School Meals?

Yes, the Sutton Music Education Hub can provide a 25% discount on lesson fees. Please indicate this on your application form.

How do I cancel my lessons?

If you wish to stop your son or daughters lessons, please do so in writing to suttonmusic-service@cognus.org.uk the half-term break in any double term. In other words, to cancel at the end of the autumn term (December), please notify us before the October half term.

